

From the desk of THE CLAIMS MANAGER

Dear :

Document, document and document some more

..... the key to any successful defense of a claim asserted against you and your company.

Lawsuits are a civilized form of war, pitting one side in a battle against the other, typically one or both willing to do and spend almost anything to win, and both usually losing plenty in the process. Lawsuits are an expensive, time-consuming, exhausting, frustrating, and often an ineffective way to resolve disputes. Never the less they can and do happen to anyone at any time.

The core value of insurance is the transferring of risk. Insurance can help cover the costs of a liability claim against your company, but it is the costs of claims that can be reduced by ensuring abundant documentation is provided. This documentation is the fundamental difference between good and bad backing of your business in its defense. The ability to reduce the cost of an insurance claims is, beyond question, passed onto the consumer (you and your company) when premiums are calculated.

If something stinks of a claim, it probably is one; **start and continue taking detailed notes.**

We are here to assist you, any time, anywhere!

Best Regards,
From the Desk of the Claims Manager